



Worldwide Casino Consulting Inc.

Gaming Commission Integrity Check List – TOP 20

1. “Does casino operation produce a daily “Hit” Sheet?” Yes No
If No....START
If Yes...Is the report produced.....Manually____or____Computerized
2. “Is the Hit Sheet supplied to the Gaming Commission and Surveillance on a daily basis?” - **If No....START** Yes No
3. “Does surveillance review the Hit Sheet?” Yes No
If No....START – If Yes....Scrutinize Refused Names
If YES....Does surveillance submit a report review? Yes No
4. “Is the casino required to contact surveillance at certain Customer Betting Limits?” – **If No....START** Yes No
5. “Does surveillance maintain Chain of Custody on Playing Cards or Dice when a certain Loss Threshold is reached?” Yes No
If No....START
If Yes....Does Security or Compliance pick up the cards or dice? Yes No
If No....Security or Compliance should, and use an evidence bag.
(Surveillance should then be required to conduct an Equipment Integrity Review)
6. “Does surveillance receive a call from the Casino Cage on “All” Table Fills & Credits...regardless of amount?” Yes No
If No....START
7. “Does surveillance ever independently review Casino Paperwork?” - **If No....START** Yes No
8. “Does surveillance ever independently review Player Ratings and/or Comp reports?” – **If No....START** Yes No
9. “Is the Commission & Surveillance supplied with Slot Variance? Yes No
If No....START – If Yes...What is the %?
10. “Is surveillance notified on all Hand Paid Slot Jackpots?” Yes No
If No....START
If Yes....Does Surveillance & Internal Audit conduct an Independent Integrity Review? Yes No
If No....START



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| 11. “Does the surveillance system offer an Intelligent Prioritized Fail Over configuration?” | Yes | No |
| 12. “Do internal audit & surveillance investigate all Voided paperwork?” | Yes | No |
| 13. “If slots are on a participation basis...Does the commission conduct a due diligence on vendor technicians?” | Yes | No |
| 14. “Can you always see the employees hands in the Count Room?”
“Is there ever a time or location where you cannot?” | Yes | No |
| 15. “Is the dealer the last person to sign paperwork?...Then drop?”
“Without the Paperwork leaving sight of the camera?” | Yes | No |
| 16. “Does surveillance have a logical approach to loss review?” | Yes | No |
| 17. “Does Surveillance answer to the Gaming Commission?” | Yes | No |
| 18. “Are you convinced your staff understands the play of all casino games?”
“Including Basic Strategy for Carnival Games as well as Blackjack?” | Yes | No |
| 19. “Are you convinced your staff understands all of the casino SOP’s?”
“As well as the surveillance department SOP’s” | Yes | No |
| 20. “Are you convinced Gaming Inspectors and Compliance understand Casino Games, Casino Operations and SOP’s?” | Yes | No |

This Checklist is intended to pose questions concerning your gaming and surveillance operations, which need to be answered to your satisfaction. Amend the checklist as you see necessary to accommodate your casino.

Feel Free to Call with Questions

Check Out www.georgejosephtraining.com